

Atty. Docket No. 696.001

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

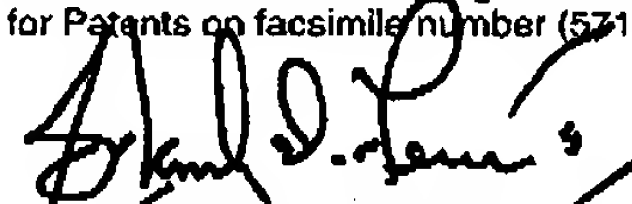
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**MAY 28 2008**

In re Application of : Srinivasan et al.  
Serial No. : 09/804,728 Examiner : Y-Retta  
Filed : March 13, 2001 Art Unit : 3622  
For : METHOD AND APPARATUS FOR INTERNET  
CUSTOMER RETENTION

May 28, 2008

**PETITION AND FEE FOR EXTENSION OF TIME  
PURSUANT TO 37 C.F.R. § 1.136(a)**

I hereby certify that this correspondence and any documents referred to as enclosed therewith are being transmitted by facsimile to the Commissioner for Patents on facsimile number (571) 273-8300 on May 28, 2008.

  
Stanley D. Ference III  
Reg. No. 33,879May 28, 2008  
Date of Signature

Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

Sir:

Applicant(s) hereby petitions for an extension of time for a total period of three (3) months through and including May 28, 2008 to respond to the Office Action mailed on November 28, 2008. If an additional extension of time is required to insure that this paper is timely filed, please consider this a petition therefor.

The Response for which this extension is requested is filed herewith.

05/29/2008 HMARZI1 00000007 09804728

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Applicant is a small entity and the extension fee required under 37 C.F.R. §

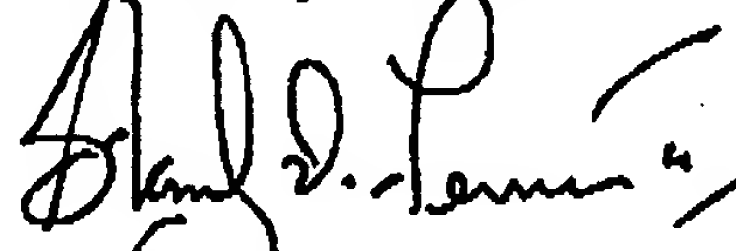
1.17(a)-(d) is calculated below:

	large entity	small entity
( ) one month	\$120	\$60
( ) two months	\$460	\$230
(X) three months	\$1,050	\$525
( ) four months	\$1,640	\$820
( ) five months	\$2,230	\$1,115

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Submitted herewith is a completed Credit Card Payment Form. Please charge the credit card identified thereon in the amount of \$525.00 to cover the fee for the extension of time. The Commissioner is hereby authorized to charge payment of any additional fees associated with this communication or credit any overpayment to the credit card identified in the attached Credit Card Payment Form.

Respectfully submitted,



Stanley D. Ference III  
Registration No. 33,879

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